



Isobel Hunter

Chief Executive

LC layers of activity

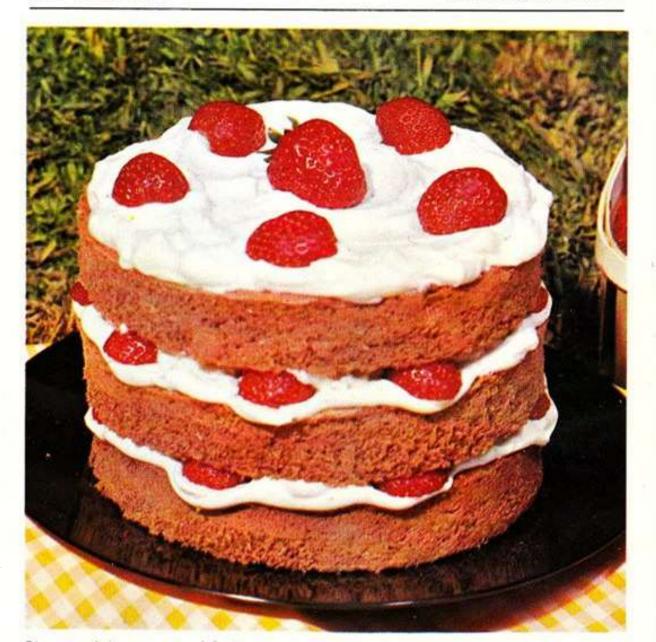
Changing the operating environment for libraries

Delivering as a membership body and Sector Support Organisation

Establishing the organisation

CHOCOLATE LAYER SPONGE

FAMILY CAKES CARD 1



Universal Offer Review

"Reaction to the Universal Offers has been overwhelmingly positive, although we heard many ideas about how they can be improved"



Universal Offer Review

What are the UOs for?

- Firstly, as a practical tool which focuses on programming materials and events.
- Secondly, as a strategic tool for advocacy and partnership building regionally and nationally.

Two big questions must be considered:

- Are they a firm commitment or a looser framework?
- What are the problems we are trying to solve, and who is the intended audience?



Supporting learning, literacy, economic opportunity and inspiration

1 - Reading 2 - Information and Digital 3 - Culture and Creativity 4 - Health and Wellbeing

Cultural and creative enrichment Improved digital access and literacy Greater prosperity Helping everyone achieve their full potential Increased reading and literacy Healthier and happier lives Stronger and more resilient communities

What societal needs do libraries / the Offers meet – i.e. "mission" [working titles]

What libraries do – Universal Library Offers [working titles]

What libraries deliver – outcomes/measures

Nationally funded programmes

Accreditation/standards

Nationally coordinated evidence

Digital public library service

Regional support

Workforce development

New governance and delivery models

Universal Offers

1964 Act





"My library"