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**Libraries  
Connected**

**Isobel Hunter**

**Chief Executive**

## LC layers of activity

Changing the operating environment for libraries

Delivering as a membership body and Sector Support Organisation

Establishing the organisation

## CHOCOLATE LAYER SPONGE

FAMILY CAKES CARD 1



## Universal Offer Review

**“Reaction to the Universal Offers has been overwhelmingly positive, although we heard many ideas about how they can be improved”**



# Universal Offer Review

## What are the UOs for?

- Firstly, as a practical tool which focuses on programming materials and events.
- Secondly, as a strategic tool for advocacy and partnership building regionally and nationally.

## Two big questions must be considered:

- Are they a firm commitment or a looser framework?
- What are the problems we are trying to solve, and who is the intended audience?



Supporting learning, literacy, economic opportunity and inspiration

1 - Reading

2 - Information and Digital

3 - Culture and Creativity

4 - Health and Wellbeing

Improved digital access and literacy

Helping everyone achieve their full potential

Healthier and happier lives

Cultural and creative enrichment

Greater prosperity

Increased reading and literacy

Stronger and more resilient communities

What societal needs do libraries / the Offers meet – i.e. “mission” [working titles]

What libraries do – Universal Library Offers [working titles]

What libraries deliver – outcomes/measures

**Nationally funded programmes**

**Accreditation/standards**

**Nationally coordinated evidence**

**Digital public library service**

**Regional support**

**Workforce development**

**New governance and delivery models**

**Universal Offers**

**1964 Act**





**"My library"**