



**Libraries
Connected**

Libraries Connected Annual Seminar Redesigning the Future

15 – 16 June 2022 at Wyboston Lakes

#LCSeminar2022

Version 30/05/22



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Seminar Programme

Wednesday 15 June	
9.00 – 10.00	Registration, networking, and coffee
10.00 – 10.15	Welcome from Carol Stump, Libraries Connected President
10.15 – 10.45	Presidential Handover from Carol Stump to Ayub Khan
10.45 – 10.50	Sponsor's Flash Film - SOLUS UK Ltd.
10.50 – 12.00	<p>Breakout sessions:</p> <ol style="list-style-type: none"> 1. Supporting digital transformation for public libraries. Led by Liz White Tiina Hill and Becca Mytton, The British Library. 2. Post-Covid Mindsets. Led by Andrew McIntyre, Morris Hargreaves McIntyre. 3. Set yourself up for success: Libraries Connected Peer Mentoring Scheme for Heads of Service. Led by Isobel Hunter, Libraries Connected & Penny Shapland Chew, RedQuadrant. 4. Leading Libraries. Led by Sarah Mears, Libraries Connected. 5. Future Funding. Led by Iain Moore and Victoria Dilly, Libraries Connected. 6. How libraries can benefit from national reading campaigns. Led by Hayley Butler and Debbie Hicks, The Reading Agency. <p>(See page 5&6 for full details)</p>
12.00 – 13.15	Lunch break
13.15 – 13.20	Sponsor's Flash Film - SirsiDynix
13.20 – 14.05	<p>Something has to change Stuart Miller, Chief Customer Officer, Newcastle Building Society Chaired by Kelly Sainibadwal, Head of Cultural Services, Sutton Council</p>
14.05 – 14.50	<p>Activities, programs, and cultural partners of Krakow Library Jan Brodowski, External relations and statistics, Krakow Library, Poland Chaired by Carol Stump, Past President Libraries Connected</p>
14.50 – 14.55	Sponsor's Flash Film - Patron Point
14.55 – 15.15	Tea and coffee break
15.15 – 16.25	Breakout sessions (see above)
16.30 – 17.30	Sponsors' reception in the Cedar Lounge and Bar
19.00	Seminar Dinner



Thursday 16 June	
9.00 – 9.30	Registration
09:30 – 09.45	Welcome to day two & Libraries Connected update from Isobel Hunter, CEO Libraries Connected
09.45 – 10.30	Community action on climate change Nick Porter, Senior Adviser Climate Change and Environment, Local Government Association Chaired by Emma Noyce, Libraries Connected Trustee & Assistant Director: Culture and Information Services, Hampshire County Council
10.30 – 11.15	Ignite talks – Digital innovation in libraries <ol style="list-style-type: none"> 1. Coventry Libraries Digital Spaces Project, Dave Lloyd, Coventry Libraries 2. Book Chat with Staffordshire Libraries, Sue Ball, Staffordshire Libraries 3. Supporting Choice Through Digital Innovation, Anita Luby, Vision Redbridge Culture & Leisure 4. To TikTok or NotNot? Luke Burton, Newcastle Libraries 5. Digital Link with West Yorkshire Libraries, Andrea Ellison, Leeds Libraries Chaired by Anthony Hopkins, Libraries Connected Trustee and Head of Library, Heritage & Adult Education Service, Merton Council.
11.15 – 11.20	Sponsor’s Flash Film – OverDrive
11.20 – 11.45	Tea and coffee break
11.45 – 11.50	Sponsor’s Flash Film – Bolinda Publishing
11.50 – 13.00	Panel Session - Developing diverse and inclusive organisations <ul style="list-style-type: none"> • Petra Roberts, Cultural Development Manager, Hackney Library. • Dr Mohammed Ishaq, Reader in Human Resource Management at the University of the West of Scotland. • Rob Bell, Athena SWAN Coordinator, Imperial College London. Chaired by Isobel Hunter, CEO Libraries Connected
13.00 – 14.00	Lunch break
14.00 – 14.45	A library visit is more than a number: The impact and value of public libraries Christian Lauersen, Director of Libraries and Citizen Services in Roskilde Municipality, Denmark Chaired by Ayub Khan, Libraries Connected President & Service Manager (Universal Services), Warwickshire County Council
14.45 – 14.50	Sponsor’s Flash Film – Axiell ALM Ltd.
14.50 – 15.00	Library Quiz Winner Announced
15.00 – 15.20	Lord Parkinson, Minister for Arts and DCMS Lords Minister Chaired by Ayub Khan, Libraries Connected President & Service Manager (Universal Services), Warwickshire County Council
15.10 – 15.30	Closing remarks from Ayub Khan, Libraries Connected President



Breakout sessions

1. Supporting digital transformation for public libraries

Led by Liz White, Tiina Hill and Becca Mytton, The British Library

In this workshop, we will give a presentation on new developments in the “Single Digital Presence” project, covering work on brand development with FCB Inferno, content strategy and technical build. We are currently recruiting to the team and the workshop will also provide an opportunity to introduce key colleagues to sector stakeholders in attendance. We will invite delegates to provide feedback and engage in a focused discussion about the project and where it is heading.

2. Post-Covid Mindsets

Led by Andrew McIntyre, Morris Hargreaves McIntyre (MHM)

Using the powerful Culture Segments model, engagement strategist, Andrew McIntyre, shares new insights on how people will interact with libraries and cultural institutions, in person and online, as we emerge from two years of Covid restrictions. This is an interactive workshop, and you can start now by segmenting yourself in 2 minutes using this link:

www.mhminsight.com/segmentme

3. Set yourself up for success: Libraries Connected Peer Mentoring Scheme for Heads of Service

Led by Isobel Hunter, Libraries Connected & Penny Shapland Chew, RedQuadrant

As we emerge from the pandemic into an uncertain economic environment, library leaders need to reflect and be intentional about embracing new realities and co-creating the future. Mentoring in the 21st Century is an inclusive 2-way partnership that offers learning and support. Come and hear about the pilot Libraries Connected Peer Mentoring Scheme for Heads of Service (HOS), starting in July, join the discussion and decide if you would like to be part of the pilot.

Penny is a librarian and qualified coach, mentor and supervisor. In this one-hour session, she will: explain the structure of the scheme (which has been developed with Heads of Library Services); share current trends in mentoring, answer questions and welcome discussion from participants.

4. Leading Libraries

Led by Sarah Mears, Libraries Connected

We'll be showcasing the Transforming Leadership: Leading Libraries programme and outlining the four competencies model (leading for inclusion, dialogue, resilience and innovation) which was specially created for this programme by the Leadership Institute at the University of Birmingham. We will feed back on the evaluation and learning from programme and introduce the legacy materials available to all public library staff. We'll be inviting discussion around diversity in leadership and the steps we need to put in place as a sector to support new and diverse leaders.



5. Future Funding

Led by Iain Moore and Victoria Dilly, Libraries Connected

As we near the end of our Arts Council England supported Future Funding programme, we share our learning from the programme. This includes the experiences of our pathfinder programme, the approach we have developed for library income generation and the Income Generation Guide that we will be launching in the summer. We will also outline our proposed next steps to support and discuss what would help you the most as the sector further develops its income generation plans.

6. How libraries can benefit from national reading campaigns

Led by Hayley Butler and Debbie Hicks, The Reading Agency

This session is facilitated by The Reading Agency experts in delivering high profile reading campaigns such as the annual World Book Night with its national reach and measurable impact. In the session we will explore how libraries can benefit from these national opportunities which increase access and engagement with reading for pleasure, build new strategic national and local stakeholder relationships and deliver real profile and impact. The session will focus on strategic campaign priorities such as connecting with the third sector and other key partners, engagement opportunities with local communities, building an impact story for funding, working together for policy change as well as looking at how the digital and physical activation of these campaigns can work to grow membership and awareness of the power of libraries in the community. There will also be an opportunity to think about key priorities for future campaign content.



Speaker biographies



Sue Ball has worked in public libraries for over 30 years. Sue's current role entails responsibility for the design and implementation of strategy and policy for children, young people and adult library services at Staffordshire County Council.

Sue is Past Chair of the national Association of Senior Children's and Education Librarians ([ASCEL](#)). Sue is a member of the Children's Laureate steering group, the group who has responsibility for selecting the [English Children's Laureate](#) Sue is the lead for the Public Libraries [Health and Wellbeing Universal Library Offer](#) and is a [CILIP](#) Trustee.

In 2019 Sue was awarded an M.B.E in the Queen's Birthday Honours for Services to Libraries.



Rob Bell is Athena SWAN Coordinator at Imperial College London. Rob has worked at Imperial since 2010, as part of the university's Equality, Diversity & Inclusion Centre (a dedicated team in HR) and is largely focused on gender equality. His role involves helping the College and its departments to understand their EDI data, to advice on best practice, and to assist with Athena Swan applications. Rob was also involved with Imperial's successful Race Equality Charter Bronze application in 2021. He also works as an Equality Charters Associate for Advance HE.

The Athena Swan Charter is a framework used to support and transform gender equality within higher education and research. Originally established in 2005, the Charter has expanded over the years and is now firmly established in the UK, with a growing number of other countries also adopting the Charter. The Athena Swan and Race Equality Charters are run by Advance HE, a member-led, sector-owned charity that works to improve higher education for staff, students and society.



Jan Brodowski graduated in history (MA), cultural studies (MA) as well as political science - international relations (PhD). He has various experience in academia, governmental administration, cultural relations and media.

Currently, he is the Assistant Professor at the Jagiellonian University, and he works in the Kraków Library where he manages cultural projects. He has created a vibrant network of partners all over Europe.



Luke Burton is Service Manager for Communities Hubs and Libraries in Newcastle and has been in the role for 3 years. He was previously Digital Development Manager for the service and has been involved in delivering and developing digital services, including social media, for most of his career. He began his career in Newcastle in 2010 as a Library and Information Officer before managing the Council's Business & IP Centre. He has also worked in local studies and prison libraries in Gateshead and Durham respectively.





Andrea Ellison is Chief Librarian Leeds Libraries and started her career as a Librarian with Cumbria County Council's School Library Service before moving to Manchester Libraries as a Community Librarian in the North of the City. She returned to a specialist children's and schools role with Stockport Council, eventually becoming Head of Library Services to Children and Young People. Following a secondment working on the early development of Children's Centres in Stockport, Andrea moved to Oldham Council as the senior Library and Information Manager where she was responsible for a whole service review and transformation project. This included the introduction of a number of new initiatives, including the development of the library's cultural programme.

Andrea joined Leeds City Council as Chief Librarian in June 2017 and is currently working on a variety of projects including embedding the Service's forward plan following a recent Service Review.

Andrea is currently Chair of Libraries Connected Yorkshire Humber region, a trustee of Tutti Frutti Children's Theatre - [tutti frutti productions](#) and a member of the PLR Advisory Committee



Isobel Hunter, MBE is the first CEO of Libraries Connected and led its transformation from a membership body into a professional team. Under her leadership the team has more than doubled in size and secured over £1 million additional income to deliver development programmes including for diverse leadership and income generation. Isobel was awarded an MBE in the Queen's Birthday Honours in 2021 for her work to help library services adapt to the COVID-19 and her focus of the past year has been supporting libraries to recover from the pandemic.

Isobel began her career as an archivist and for 15 years she managed extraordinary collections including at the Wellcome Library, Marks & Spencer and the National Gallery. She then moved into sector leadership roles with the Museums, Libraries and Archives Council, Arts Council England and The National Archives. The focus of these roles was capacity development in libraries, archives and museums, achieved by capitalising on the expertise within these sectors.

Isobel believes in the power of libraries to change lives and to build stronger and happier communities.



Dr. Mohammed Ishaq is an academic at the University of the West of Scotland where he leads the Human Resource Management Unit. He also teaches on the CIPD accredited BA and MSc HRM degrees as well as engaging in significant research and consultancy in relation to EDI with a specific focus on ethnicity, religion and gender. Mohammed has published widely in academic journals and has undertaken consultancy and research for the Equality and Human Rights Commission, SCONUL and Scottish Government. His most recent research was a SCONUL-funded project into BAME staff experiences of working in academic and research libraries and he is currently investigating the lack of staff EDI data in libraries and how this is hampering progress on EDI. Mohammed recently joined the Leading Libraries Project Board to play the role of a critical friend.





Ayub Khan is Head of Universal Services for Warwickshire County Council. He is an active member of several national bodies representing arts and culture including Arts Council England (Midlands), and the British Library's Public Lending Right Committee. He is a Fellow and past President of CILIP - the Library and Information Association. In 2013, Ayub was awarded an MBE for his services to Libraries and Communities. Ayub's interest extends to international development, with a strong focus on diversity and inclusion. He has worked on library developments for the British Council in several countries. He began his career in children's service.



Christian Lauersen is director of Libraries and Citizen Services in Roskilde Municipality, Denmark. He believes that libraries are crucial institutions for all communities, helping to create an open, more diverse, inclusive and equal world. One of Christian's main professional interests is how shared public places like libraries foster stronger communities. He is proud founder of [Library Planet](#) - a crowdsourced travel guide to libraries of the world - and the very first library bossa nova song. Alongside his library career, Christian likes cycling, LEGO and socks.

Twitter: @clauersen Blog: <https://christianlauersen.net/>

Linkedin: <https://www.linkedin.com/in/lauersen/>



Dave Lloyd has worked in Public Libraries for close to 30 years and presently hold the post of Service Development Manager for Coventry Library Service. He is also the lead for Libraries Connected Information and Digital Universal Offer and represent Libraries Connected on the DCMS 's Media Literacy Taskforce Steering Board and he has worked as a trustee for Coventry Citizens Advice for 19 years.



Anita Luby is Head of Cultural Services for Vision Redbridge Culture & Leisure with responsibility for Redbridge Library Service, Culture Development, Redbridge Museum & Heritage Service & Mildmay Nursery.

Anita has worked in the arts and culture sector for almost 30 years before moving to public libraries in 2011 when a temporary 6-month secondment turned into an 11-year career with the library service!

Her pioneering death positive work in Redbridge has inspired a new death positive framework for libraries. She is the current Chair of London Libraries and a London Culture Forum Board Member.

Away from work, Anita can be found arguing with Siri and drinking pink prosecco whilst listening to her eclectic and extensive vinyl collection (much to the annoyance of her children!)

Linkedin: <https://www.linkedin.com/in/anitaluby/>





Stuart Miller became Chief Customer Officer and joined the Board of Newcastle Building Society in 2017. He is also a Director of Newcastle Financial Advisers Limited and sits on the Board of the national High Streets Task Force. Stuart has more than three decades' experience working in the financial services sector for brands such as Virgin Money, NatWest and RBS International.

He is responsible for the commercial performance and all customer facing areas of the building society, including branches, product development, marketing, group communications and financial advice.



Stephen Parkinson was born in North Shields, Tyne & Wear. Growing up on Tyneside, as well as in Surrey, Suffolk, and Hampshire, he was educated at state comprehensives and at Emmanuel College, Cambridge, where he read history and was elected President of the Cambridge Union.

Beginning his career in the Conservative Research Department, he has worked for a think-tank, for two successful referendum campaigns, and as special adviser, then Political Secretary, to Theresa May at the Home Office and at 10 Downing Street. He stood for Parliament in Newcastle-upon-Tyne North in 2010 and joined the House of Lords in 2019, serving as a Lord-in-Waiting (Government Whip) from February 2020, and Parliamentary Under-Secretary of State (Minister for Arts) at DCMS from September 2021.



Nick Porter is the Senior Adviser for climate change and environment policy at the Local Government Association. With almost 15 years in local government, Nick was previously Director of the District Councils' Network, and at the LGA has led on a range of national policy issues including housing, planning, homelessness, high streets, skills and employment. Nick was named a rising star in the Municipal Journal's 40 under 40 campaign.



Petra Roberts is Cultural Development Manager at Hackney Council. In April 2021, Petra was appointed to lead a review of Hackney's Libraries Service which will inform a new Library strategy in 2022.

During the Covid lockdown, Petra co-led the Cultural development team and provided business and fundraising support to local cultural organisations at risk. She also led the Mayor's heritage review into the naming of landmarks, streets and public spaces in response to the resurgence of the Black Lives Matter movement.

In 2018, Petra initiated a philanthropic legacy project that will see the installation of the first permanent sculptures to honour the Windrush generation in two prominent locations. The project forms part of the award-winning Windrush engagement programme – founded by Petra – designed to help address social isolation and foster greater community cohesion and equality.



Other initiatives that Petra has led on include the award-winning Discover Young Hackney initiative, running since 2006 and engaging thousands of local people with arts and culture – many for the first time. Previously to local government, Petra worked in various roles in the VCS sector, the cultural and creative industries, the National Health Service and as a grantmaker at the National Lottery Fund.



Carol Stump has worked in libraries throughout her career, starting as a library assistant and working her way up to becoming Chief Librarian for Kirklees Council. She was President of Libraries Connected between June 2020 and June 2022 and has been key to supporting libraries through the pandemic and out of lockdown.

She has led her own library service through dramatic change, successfully getting the buy in of elected members, senior managers, staff, and the community, developing new models of delivering the service to meet both the outcomes of the council and national library outcomes.

She believes the physical library space is vital for effectively meeting the needs of the most disadvantaged and isolated in our communities and she represents Libraries Connected on the government's Tackling Loneliness Network, positioning libraries at the heart of this vital work.

Sponsors

axiell Axiell provides software and services for Public Libraries, Specialist Libraries, School Libraries, School Library Services, Archives and Museums, which help organisations to organise and share culture and knowledge with the world. Our solutions help our community of customers to manage their collections, encourage reading, preserve cultural heritage, improve learning and increase engagement with the public. We're made up of groups of local, accessible teams. We have a variety of small cooperative offices in locations that are close to communities of our customers, and our approach is a personal one. In the UK we have 2 offices, one in Nottingham and one in Manchester. Our business is all about ensuring the long-term sustainability of the sectors we serve. Our solutions help our customers to excel in an increasingly digital environment. We stay close to our customers ensure we understand their changing needs and can adapt as a partner for now and the future. Come and speak to us about your Library Management Requirements and to see our modern cloud based LMS.

bibliotheca For over 50 years, Bibliotheca has partnered with libraries to meet the needs of their communities worldwide. Things are changing at lightning speed. It's time to imagine what a library can do—what a library can be—today and tomorrow. Libraries are competing with the best in consumer technologies and can't afford to stick with the status quo. At Bibliotheca, we aren't just keeping up with the times, we're inventing the future. Through integrated technology we reimagine how libraries function, to inspire and delight all kinds of people, wherever they are: at home, on the move, or within the library walls. Bibliotheca works with 30,000 libraries around the globe to make the library experience—physical and digital—seamless, intuitive, and inclusive. We work wonders for library staff too. As degreed librarians and avid library users, we understand not only the unique management challenges that libraries face, but also what the future of library service will demand. We pair global insight with strong local support, so no matter where you are, we've got a team nearby to help you make sure your library is ready.

Bolinda | **BorrowBox.** Bolinda is a world-leading audiobook and technology company. We publish the greatest books you'll ever hear and are the creators of BorrowBox, your library in one app. Your library in one app.

As publishers, we are unsurpassed experts in the audiobook category, combining brilliant authors, talented narrators and superb production to create mind-blowing audio experiences.

As technology providers, we go where no library has gone before with BorrowBox. A ground-breaking digital content solution, BorrowBox instantly brings the world's best titles to libraries' digital shelves.

Our mission is to inspire people to live their best lives through the power of storytelling. Anywhere, everywhere: we never stop.





Launched in 2002, D-Tech International Ltd is one of the UK's leading suppliers of high performance technology products and services for public space locations in the UK and overseas. Our success has been built in the library sector but in recent years we have seen an increase in cross-sector demand for our EM, RF, RFIQ and RFID technologies for tracking,

managing, protecting and forecasting demand.



We design, manufacture and install RFID, EM, RF and RFIQ Security, self service & stock inventory, book vending, library management software including smart device apps, laptop self service lockers and thermal imaging people counters. App., earning a reputation along

the way as creative solution providers and forward thinking developers of new products to meet the needs of rapidly changing consumer demands.

Excellent customer service with an emphasis on direct contact and support has been crucial to our success.

Insight Media is a leading library technology partner in the UK for the provision of PC booking, print management, Wi-Fi printing, Wi-Fi authentication, and kiosk software services.

Our products integrate with all the UK Library Management Systems as well the main RFID self-service kiosk providers, enabling us to provide a seamless experience for your library visitors.

We have extensive experience in the public sector and support customers to provide IT and self-service solutions. We are continuously monitoring customer and market demands and working to deliver new and improved solutions, offering customers a wider range of library services and operational efficiencies.

Our solutions are all provided with a comprehensive installation and training programme, together with first-class ongoing support services.

Contact us to find out more.

Tel: 0844 335 6350 Email: info@insight-media.co.uk Website: www.insight-media.co.uk

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Lorensbergs works closely with libraries to improve access to services and resources. Our market-leading solution, netloan PC booking provides a comprehensive session management system

for greater control and accessibility to library PCs, together with self-service print payment and release. Netloan Wi-Fi print gives library users the opportunity to print from their smartphones, tablets and laptops in the library and from home.

The netloan portfolio gives you the technology and data to meet greater demands on library resources. With our integrated solutions, library policies and administration can be managed holistically. Administrative tasks are easily achieved with centralised web-based access, allowing library staff greater freedom to ensure their libraries operate smoothly and efficiently. Netloan integration on self-service payment kiosks achieves a number of further benefits. It provides library users with the ability to make PC bookings and self-service print or PC payments at the same point as carrying out book-related transactions on Bibliotheca kiosks. This relieves pressure on staff and can even support longer opening hours. It also helps save on valuable floorspace in the library.





Lyngsoe Systems has been a world leader in the field of cutting-edge electronic logistics control for over 40 years and is leading within the radio frequencies identification (RFID) technology. We are devoted to helping libraries transform by supporting them to save time on material handling with smart library solutions. We are experts and trusted by libraries in providing automated material handling solutions, self-service equipment, and intelligent material management systems. Our solutions are standards compliant as well as practical, affordable, and innovative. We have our own network of engineers and solution experts, as well as trained distributors, dedicated to libraries around the World. With a proven record of accomplishment with 20,000 installations in over 60 countries, the Lyngsoe Systems team can demonstrate extensive experience in customer process, solution design, software development, integration, service, and maintenance. Our ambition is to always offer a market-leading range of products fulfilling our guiding star: "Working for Smarter Libraries".

To find out more, visit www.lyngsoesystems.com.



Extend beyond the physical walls of your library by offering access to ebooks, audiobooks, magazines and streaming media. More than 21,000 libraries worldwide rely on OverDrive for the best selection, best service and best user experience. With millions of premium titles available from more than 30,000 publishers, OverDrive has the largest digital catalog for libraries. The *Libby* reading app for libraries is one of *Popular Mechanics'* 20 Best Apps of the Decade. OverDrive recently acquired *Kanopy* the popular streaming video app.



Patron Point is a fully-featured marketing automation platform that helps hundreds of libraries around the world drive their digital marketing and attract, onboard, inform, engage and retain library customers through targeted marketing and automated engagement.

It is the first of its kind patron engagement platform built specifically for public libraries harnessing data from a wide range of library systems including the LMS, ebook platforms, event/PC/room booking systems, databases and website to build a unified view of the patron's engagement with the library.

With Patron Point, libraries more fully engage their patron audience across multiple channels including email, website forms and pop ups, web widgets and social media tracking and SMS. Libraries can benefit immediately from a foundation of Proven Programs™ or create their own workflows that are customized to their unique user communities and needs.

Libraries interested in learning more about Patron Point can visit the company's website at www.patronpoint.com and request a short online demo.





PTFS Europe provides a wide range of products for the library market. These include the open-source library systems Koha and FOLIO, the Aspen Library Engagement Platform, RT: request tracker for enquiry management, Coral for electronic resources management, Metabase business analytics, and the Knowvation digital repository. An ISO27001 company, PTFS Europe, provides the full range of services needed to implement, host and support these products.



RedQuadrant are a leading public and community sector consultant, who have worked with over 40 local authority library, archive and museum services over the past 12 years. We have all worked in those fields, so we know the reality of the challenges and opportunities you face.

We offer experienced, authentic delivery together based on the following principles:

- We focus on the needs of communities
 - We believe in equality and inclusive services
 - We like to hear all voices, not just the loudest
 - We are pragmatic and have a focus on outcomes
 - We form one team with our clients
-



SirsiDynix[®]

Working in partnership with libraries, SirsiDynix helps communities thrive by connecting people with information resources that educate and inspire. Our BLUEcloud library services platform combined with CloudSource OA Content solution, delivers the Best Library User Experience through attractive mobile and web interfaces, coupled with enterprise-ready analytics. Our solutions cater for public, academic and special libraries, large or small, including the biggest consortia in the world. To find out more, visit www.sirsidynix.com.



SOLUS is a software development company that provides highly functional and scalable mobile applications for libraries. We serve and support clients globally, with customers of all sizes, right up to the largest library corporations and the world's biggest library consortium. With offices in the UK, Australia and the US, we are the number one provider of Library Apps for Public Libraries and we have huge ambitions to deliver further industry leading software solutions for the library community."



The design concept understand library environments are ever-changing and we pride ourselves at being at the forefront of library design.

Sustainability together with being FSC accredited ensures we meet the demands the of 21st library. We are the design hub for Lamnhults Design Group, designing libraries worldwide. We provide a truly international interior designed approach to all our library projects whatever the size! Be it makerspaces to business hubs we can design to ensure we provide not just flexibility but also innovation.

Your project may be big or small, but our aspirations always remain the same.



Venue

The seminar is taking place in the Woodlands Event Centre at [Wyboston Lakes](#), a stunning new venue for us in Bedfordshire, located midway between Milton Keynes and Cambridge with easy access to both. M1, M11 and A1.

The Woodlands Event Centre is purpose built with a number of fantastic event spaces suited to a variety of events. The centre includes:

- The Rosewood Conference Suite where most of the event will take place is a superb flexible space which can host up to 620 delegates theatre style. With moveable walls, self-contained bar, leading AV and tech, the space can be used for multiple purposes.
- Training and meeting rooms are all air conditioned, beautifully furnished and equipped with great easy to use tech. Creative spaces are located throughout the venue for out-of-meeting interactions, with casual lounges, campfire chat areas and social fuelling stations.
- The Olive Restaurant where we'll be having lunch has a Mediterranean style with a clay oven and staple dishes from Greece, Italy and Spain. Menus can also include North African and Middle Eastern cuisines, for a different twist. Set menus have a variety of choice and all food is cooked using locally sourced produce.
- The Cedar Lounge, where refreshments can be taken throughout the day, provides delegates with a comfortable space to catch up with colleagues during breaks and after events and is where the sponsors showcase will take place.

Other on-site facilities include a business centre, fitness suite, swimming pool and walking/running routes.



About Libraries Connected

Libraries are at the heart of communities, reflecting and responding to local needs.

They get more visits each year than any other cultural service, with a reach that extends right across income brackets, ages and ethnicities. They play an important role in promoting well-being and community cohesion by producing a range of cultural activities with their local communities and providing many with access to vital online services.

Maintaining and building on the power of public libraries is the heart of our mission. Our Universal Library Offers are key to this and cover the key areas of service which our stakeholders see as essential to a 21st century library service: Culture and Creativity, Information and Digital, Health and Wellbeing, and Reading. Underpinning these offers are our Visual and Print Impaired People's Promise and our Children's Promise which aim to ensure that these offers remain accessible to all.

We are funded by Arts Council England as the sector support organisation for libraries to:

- Represent the public library sector and communicate the value of libraries
- Connect partners to local libraries by brokering national relationships with a wide range of organisations and individuals
- Improve library services by developing and sharing best practice, providing training for library staff and facilitating a network of library leaders in the UK
- Drive innovation and new thinking on the role of libraries in a modern society.

Libraries Connected is a charity and membership organisation, representing public library services in England, Wales, Northern Ireland and the Crown Dependencies.

For more information visit www.librariesconnected.org.uk



Email:
info@librariesconnected.org.uk

Twitter:
[@libconnected](https://twitter.com/libconnected)

Or join our mailing list at:
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